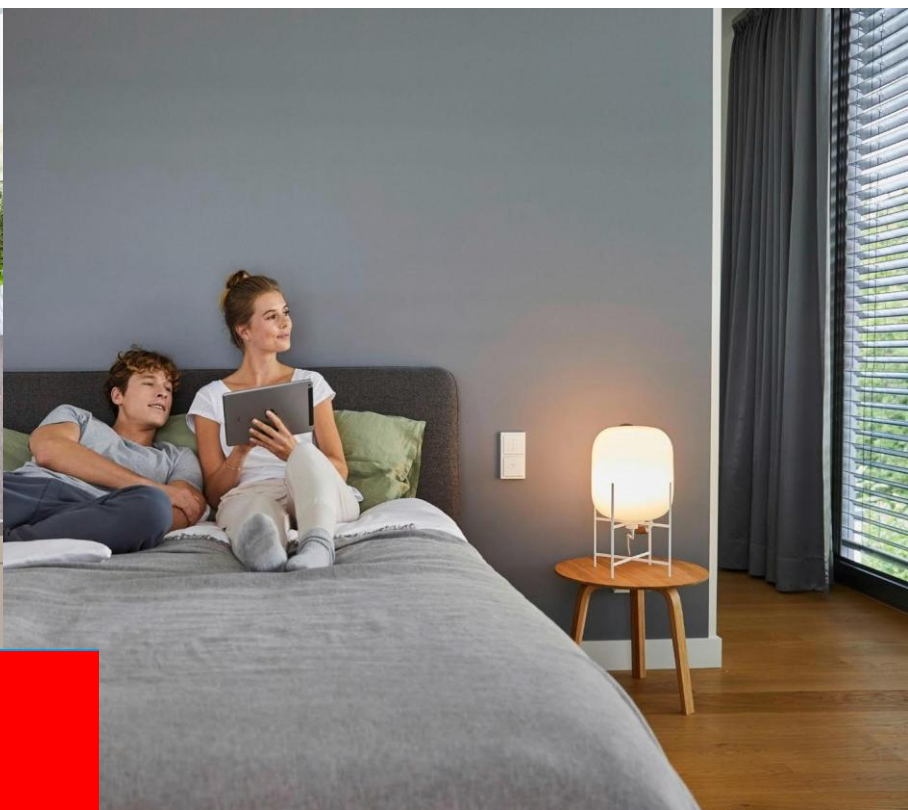




Quick Guide
APP-Control Server Installer Change.

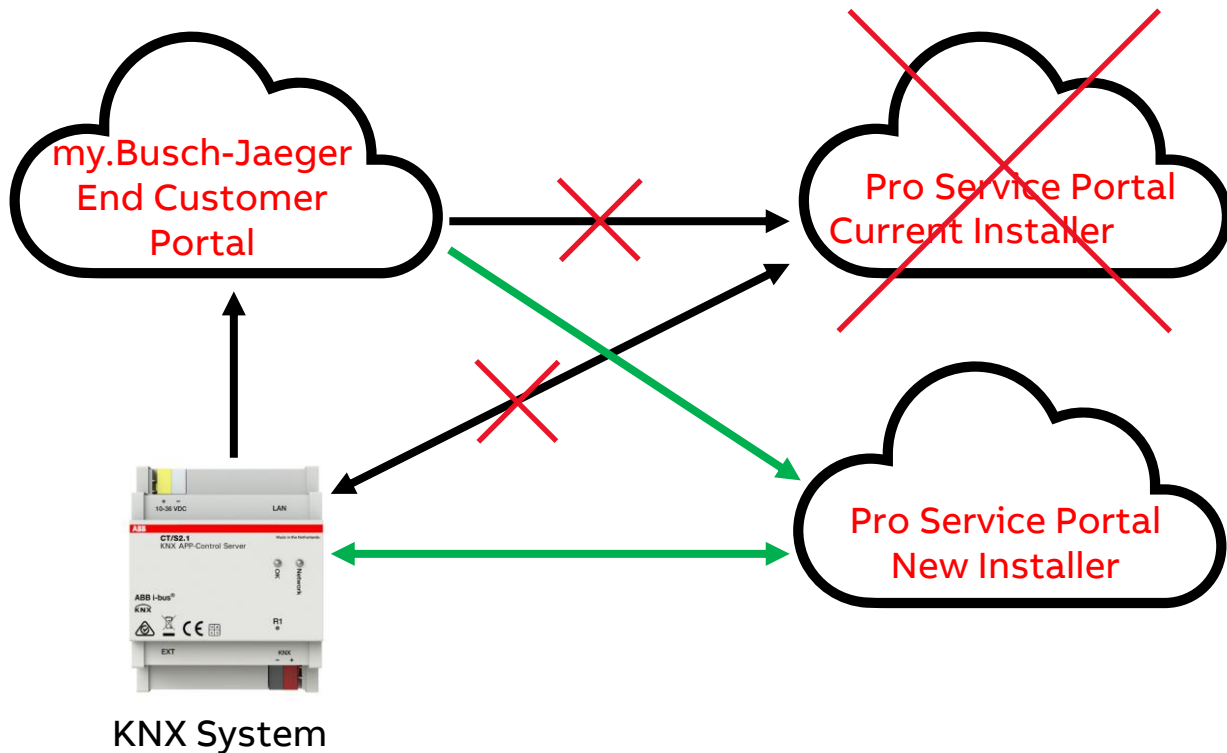
How-To_

Description:

The end customer wants to switch to a new installer. To do this, the current installer must be deregistered and the new installer must be invited. The existing configuration should be retained.



APP-Control Server CT/S2.1



The end customer wants to deregister the currently registered installer and transfer responsibility to a new installer.

The associated cloud system configuration must also be properly transferred to the new installer.

The following requirements apply for the system transfer:

- Only the device configuration is transferred.
- The previous installer loses complete access to the device and the system.
- The new installer gains access to the complete project configuration and visualization.

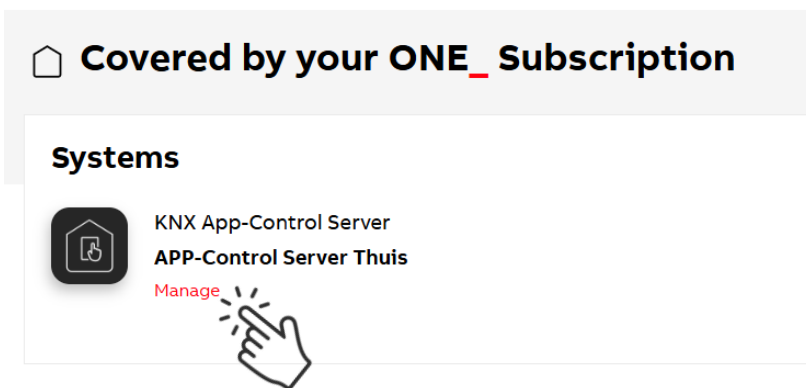
The following steps describe how to revoke an APP-Control Server from a current installer via an end customer account and assign it to a new installer.

APP-Control Server CT/S2.1

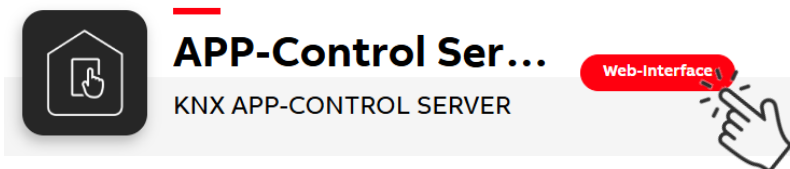
Log in to the BJE [my.Busch-Jaeger](#) or ABB [my.Buildings](#) end customer portal. Then navigate to Hardware and click on "Manage" for the listed APP-Control Server.

Installations

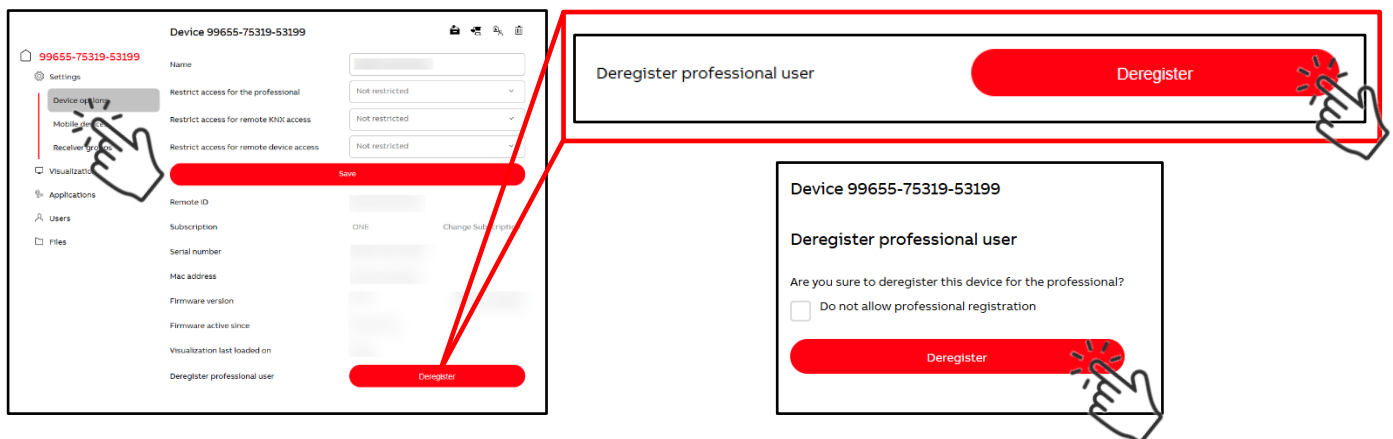
Overview of systems and apps



Then click on the "Web Interface" button in the right window.



Open the menu item "Settings" and select "Device Options". Then click on the "Deregister" button in the lower right area of "Deregister installer" and confirm again.



APP-Control Server CT/S2.1

You will receive the following message as confirmation of successful deregistration.

Device 99655-75319-53199

Deregister professional user

Deregistration is finished.

Then refresh the browser window and select the "Device Options" menu item again if necessary. In the next step, you can invite the new installer. Enter their email address in the "Installer Registration" → "Email" field and then click the "Send Invitation" button.

The screenshot shows the 'Device Options' menu for device 99655-75319-53199. The 'Device Options' menu item is highlighted with a hand icon. The 'Installer registration' form is shown with the email field containing 'sample@emailaddress.com' and the 'Send Invite' button highlighted with a hand icon. A red box highlights the 'Send Invite' button in the 'Installer registration' form. A red arrow points from the 'Send Invite' button in the 'Installer registration' form to the 'Send Invite' button in the 'Device Options' form.

Note:
The entered email address does not necessarily have to be the email address used to register the installer account.

The new installer will now receive the following email.

KNX APP-Control Server invitation

 ABB MyBuildings portal <info@eu.mybuildings.abb.com>
To: sample@emailaddress.com

Dear reader,

With this email you receive an invitation from your customer to register his APP-Control Server.

For the registration you have to use your ProService Portal account. In case you do not yet have an account, you can create one immediately.

<https://controltouch.eu.mybuildings.abb.com/register?invite=4383caQyvbvRQzflqW1x86LtC9Nz7NDaVGn6xVBlqtz0lkr9gsHoysRbCFKksoV>

Press this link a second time to continue with the registration.

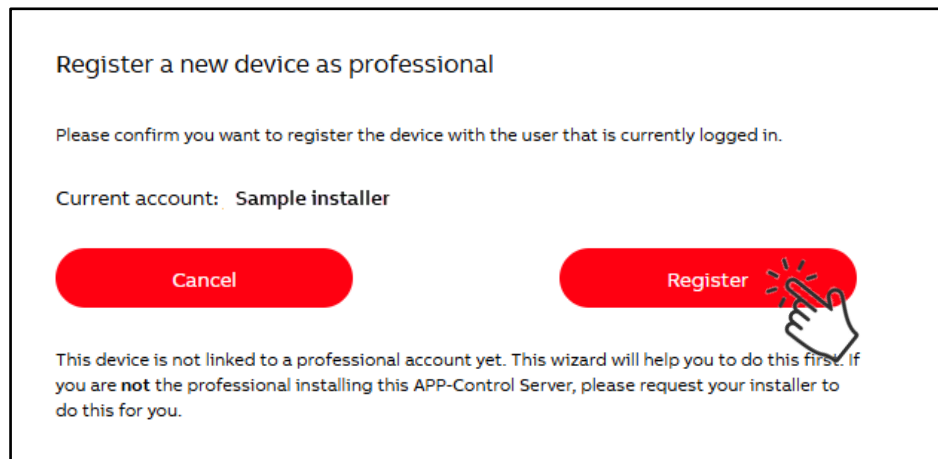
This email has been sent automatically on request of your customer. The validity of this link will end after 3 days. Thereafter, a new invitation must be sent by your customer.

The following steps are to be carried out exclusively by the installer in their Pro Service account.

APP-Control Server CT/S2.1

Click on the link contained in the email. Then log in to the [my.Busch-Jaeger](#) or ABB [my.Buildings](#) portal.

In the next step, the following window opens, in which registration as a new installer can be carried out.



Register a new device as professional

Please confirm you want to register the device with the user that is currently logged in.

Current account: Sample installer

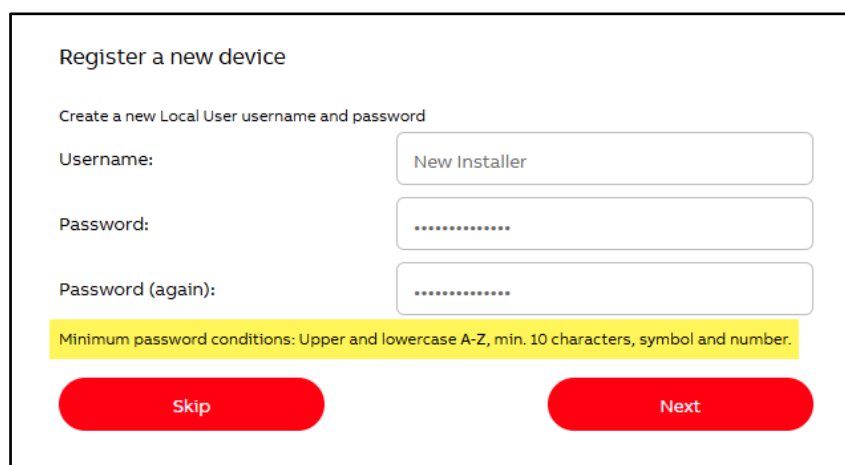
Cancel Register

This device is not linked to a professional account yet. This wizard will help you to do this first. If you are **not** the professional installing this APP-Control Server, please request your installer to do this for you.

Please ensure that the displayed "Current Account" (in our example "Busch-Jaeger") matches the currently logged-in my.Busch-Jaeger or ABB my.Buildings account and then click on Register.

Next, you will be prompted to create a new local user (optional). This step can be skipped, as local users of the end customer or the previous installer may already exist. The new installer can create an additional local user if needed, which can be used for both app login and local device login.

Please note the applicable password requirements.



Register a new device

Create a new Local User username and password

Username: New Installer

Password:

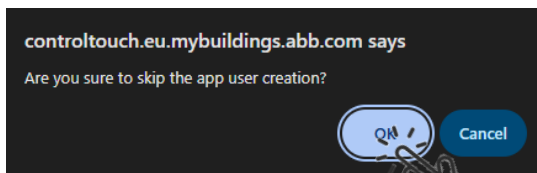
Password (again):

Minimum password conditions: Upper and lowercase A-Z, min. 10 characters, symbol and number.

Skip Next

APP-Control Server CT/S2.1

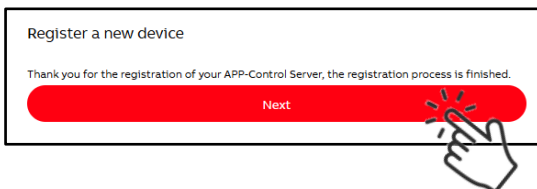
If you skip creating a new local user, the following message will be displayed. Please confirm it with "OK".



Note:

Local users are synchronized between the end customer portal and the installer portal. Changes, including the deletion of users, can therefore be made at any time in both portals. The displayed local users are identical in both portals.

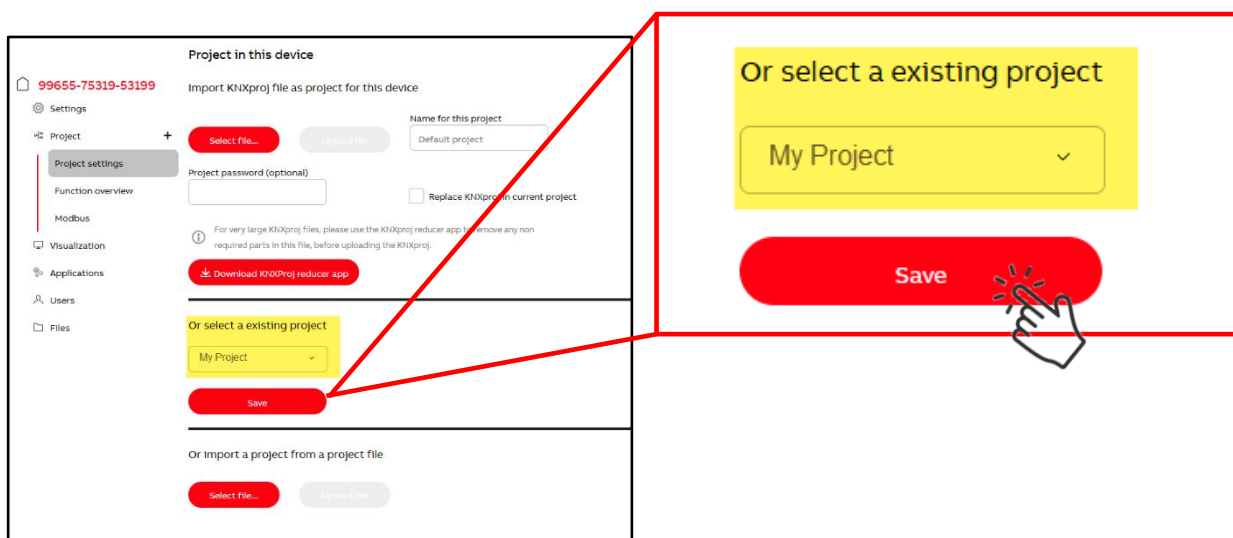
The registration process is now complete. Click on "Next" in the last window to confirm the process.



The project settings will now open, where you can add a KNX project, select an existing project, or import an App-Control Server project file.

In the case of a handover, it only needs to be checked whether the existing project corresponds to the customer project. By default, the project already present on the transferred device is displayed here.

Then click on "Save" to retain the existing project on the transferred device.



APP-Control Server CT/S2.1

Danger – Electric Voltage!

Only install the devices if you have the necessary electrical knowledge and experience.

- Improper installation endangers your own life and that of the users of the electrical installation.
- Improper installation can cause serious property damage, e.g. fire.

Product Manual

Further detailed information can be found in the product manual via the following link or QR code.

[Download Manual APP-Control Server CT/S2.1](#)

